

# Customer Information

pursuant to Art. 246a § 1 EGBGB (German Introductory Act to the Civil Code)

**World of Swing Koch & Kaufer GbR**

Sonnenstr. 12 b  
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Germany

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Email: [info@worldofswing.com](mailto:info@worldofswing.com)

Website: [www.worldofswing.de](http://www.worldofswing.de)

## 1. Subject Matter of the Contract

World of Swing offers in particular dance courses, workshops, seminars, events, admission tickets, goods as well as, where applicable, digital content or digital services.

The specific scope of services results from the respective product, course or event description.

## 2. Conclusion of the Contract

The presentation of goods, courses, tickets or services does not constitute a legally binding offer.

By completing the ordering or booking process, you submit a binding offer to conclude a contract.

The contract is concluded upon receipt of the booking or order confirmation sent by email, unless expressly agreed otherwise.

## 3. Contract Language and Storage of the Contract Text

The contract language is German or English, depending on the language version of the respective offer.

The currently valid General Terms and Conditions (AGB) can be viewed and downloaded at any time on our website at [www.worldofswing.de/WOS-TC.pdf](http://www.worldofswing.de/WOS-TC.pdf).

## 4. Prices and Payment Terms

All prices stated include statutory value-added tax (VAT), unless expressly stated otherwise.

Any shipping costs will be displayed separately during the ordering process.

The available payment methods will be displayed during the ordering process.

## 5. Delivery of Goods

Goods are delivered to the delivery address specified by you. Delivery times are only binding if expressly confirmed as such.

For deliveries to non-EU countries, additional customs duties, taxes or fees may apply, which are to be borne by you.

## 6. Right of Withdrawal

Consumers generally have a right of withdrawal of 14 days, unless a statutory exclusion of the right of withdrawal applies.

Details on the right of withdrawal, the conditions, exceptions and the consequences of withdrawal can be found in the separate withdrawal policy, which is provided during the ordering process and transmitted with the order confirmation.

## **7. Warranty**

The statutory warranty rights apply to goods and services.

## **8. Liability**

The liability provisions set out in the General Terms and Conditions of World of Swing apply.

## **9. Consumer Dispute Resolution**

We are neither obliged nor willing to participate in dispute resolution proceedings before a consumer arbitration board.

## **10. Final Provisions**

Our General Terms and Conditions (AGB) apply in addition, available at [www.worldofswing.de/WOS-TC.pdf](http://www.worldofswing.de/WOS-TC.pdf).

In the event of any discrepancies between this Customer Information and the General Terms and Conditions, the General Terms and Conditions shall prevail.

**As of: 13 December 2025**